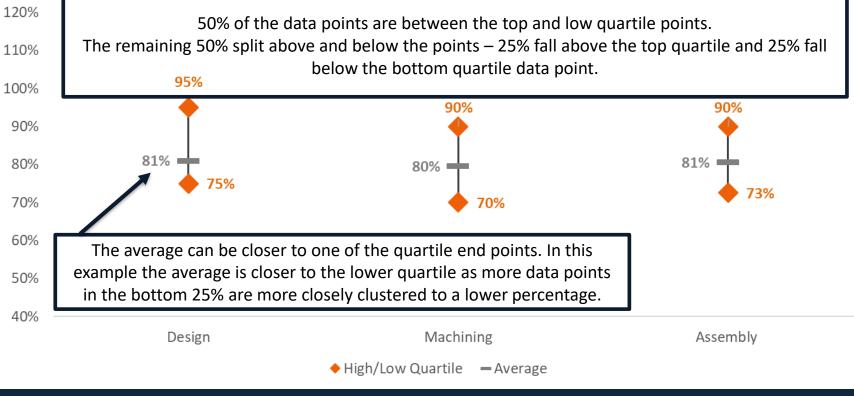
HARBOUR **|Q**^m

OESA Tooling Barometer September 2018



Methodology - Quartile Example

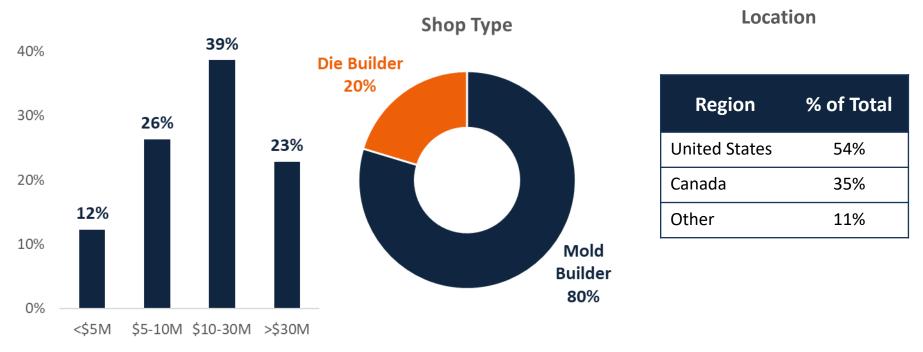
Mold Builder Capacity Utilization





Respondent Demographics: 59 Tool Shops

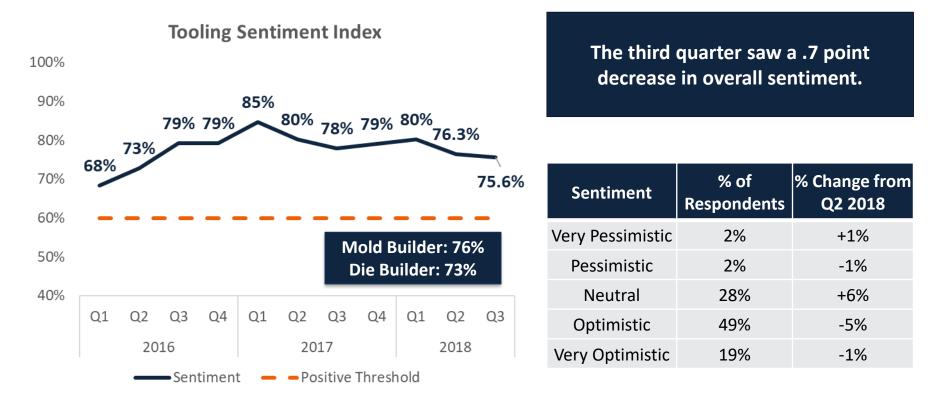
Revenue Range (USD)



Question: What is your forecasted annual revenue for calendar year 2018? What is your Facility's Primary Focus? Please identify your company's geographic location.



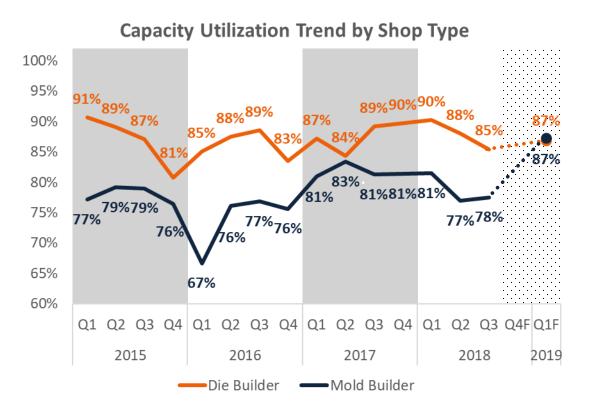
Sentiment Has Decreased by Almost A Point



Question: Over the next three months, what is the general outlook for your facility? Shop Type: Mold and Die Builders



Capacity Utilization Down Significantly



- The first half of 2018 was slower than expected.
- Quoting is up in the back half of the year and HRI expects many new programs to kick off in late 2018.

Question: What is your facility's current overall capacity utilization? What is your facility's expected 2018 overall capacity utilization? Shop Type: Mold and Die Builders



Work On Hold Spikes 1.5 Points

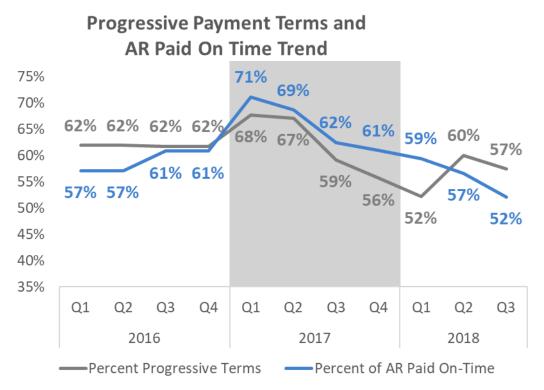


- Work on hold has increased with the slow down in 2018, however, still below the peak witnessed in the first quarter of 2016.
- GM T1X SUVs are a big contributor to the slow down.
- Automotive programs are expected to resume in the last 4 months of 2018.

Question: What percentage of jobs have you been awarded are currently on hold due to reasons outside of your control? Shop Type: Mold and Die Builders



AR Paid On-Time Hits An All Time Low



- Progressive payment terms and A/R paid on time continue to trend in the wrong direction as supply out ways demand.
- Progressive payments continue to be available but not for all shops and not consistently from OEMs or Tier 1s.
- Shops continue to be strained chasing payments on programs making cash availability a challenge particularly when they are also not receiving as favorable payment terms.

Question: Over the past three months, approximately what percent of your new booked business includes progressive payment terms and accounts receivables were being paid within contract terms. Shop Type: Mold and Die Shops

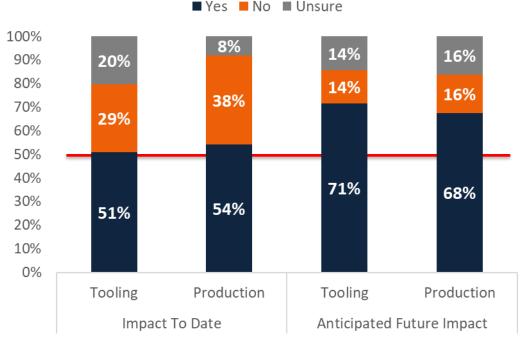


OESA Tooling Barometer - September 2018

Q3 THEME: TARIFF IMPACT



Tariff Impact on the Supply Chain



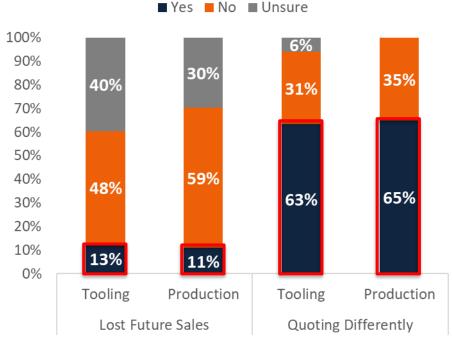
Tariff Financial Impact

- Production facilities are seeing a slightly larger impact financial due to tariffs to date, but all shops anticipate a future financial impact.
- More shops are unsure than expected. Highlighting the need for shops to research the impact and prepare their organizations.

Question: Have you seen a financial impact to date due to the tariffs? Do you anticipate seeing a financial impact due to the tariffs? Shop Type: Mold and Die Builders, Stamper, Molder, Die Casting and Machining

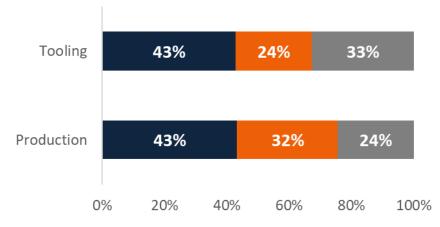


Tariffs Impacting How Shops are Quoting



Tariff Impact on Business

Customer Resisting Increased Costs?

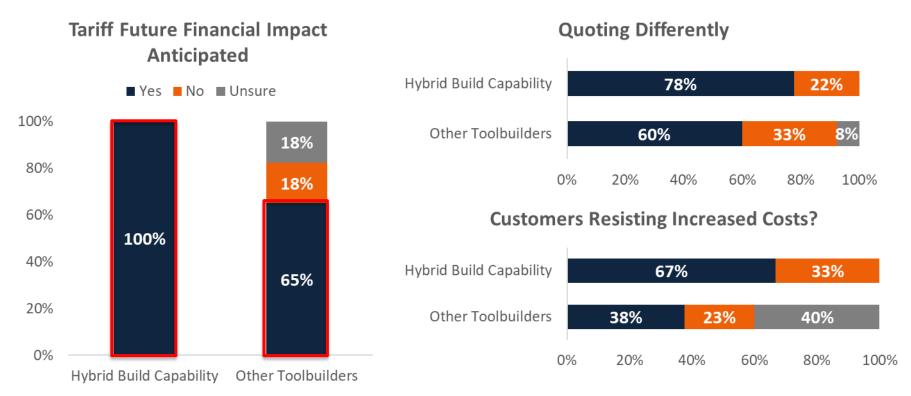


The majority of shops are quoting differently due to the tariffs; some have even lost future sales but too many shops are unsure.

Question: Have you seen a loss of future sales due to tariffs? Are you quoting differently due to the tariffs? Are you seeing resistance from your customers to pay for increased costs associated with the tariffs? Shop Type: Mold and Die Builders, Stamper, Molder, Die Casting and Machining



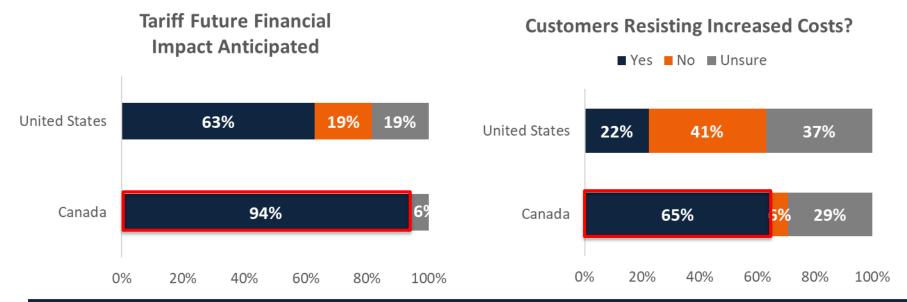
Tariff Impact On Hybrid Build Business Models



Question: Shop Do you anticipate seeing a financial impact due to the tariffs? Are you quoting differently due to the tariffs? Are you seeing resistance from your customers to pay for increased costs associated with the tariffs? Shop Type: Mold and Die Builders



Financial Impact Due to Tariffs Varies by Country



The financial impact felt due to tariffs has been similar for both the U.S. and Canada, however, Canadian shops anticipate more future impact largely due to lack of resolution with NAFTA.

Question: Do you anticipate seeing a financial impact due to the tariffs? Are you seeing resistance from your customers to pay for increased costs associated with the tariffs? Shop Type: Mold and Die Builders



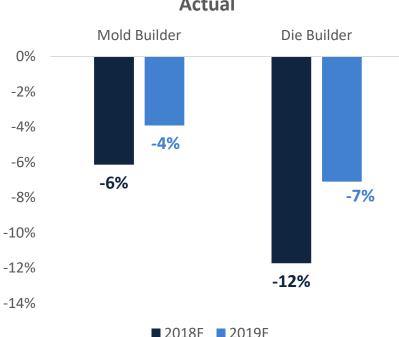




Q3 THEME: SALES AND QUOTING

OESA Tooling Barometer – September 2018

Revenue Growth Stable Since 2017



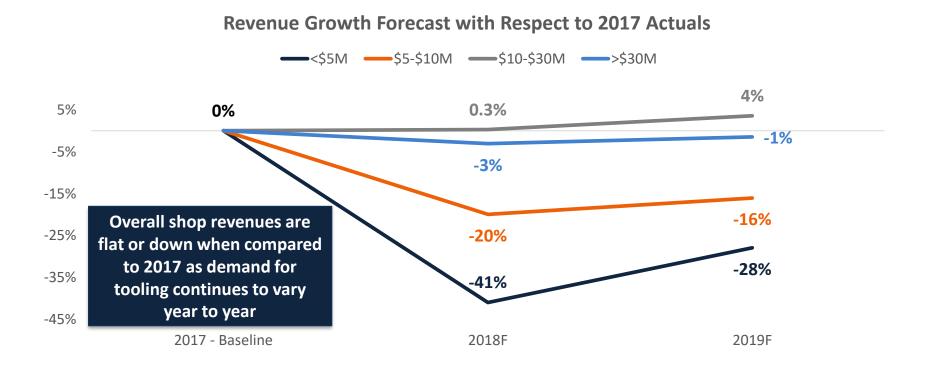
Revenue Growth Forecast vs 2017 Actual

- Overall 2018 forecasts are down slightly however, 2017 was the largest year in history.
- The industry is leveling out with less outsourcing and more managed levels of business based on this forecast.
- Mold and die shops have different lead time which is the reason for die shops being down more significantly in 2018.

Question: What is your facility's anticipated revenue for calendar year 2018, 2019? Shop Type: Mold and Die Builders



Revenue Growth Forecast by Size

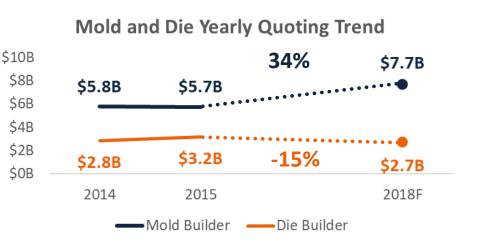


Question: What is your facility's anticipated revenue for calendar year 2018, 2019? Shop Type: Mold and Die Builders



Overall Quote Volume is Up Considerably



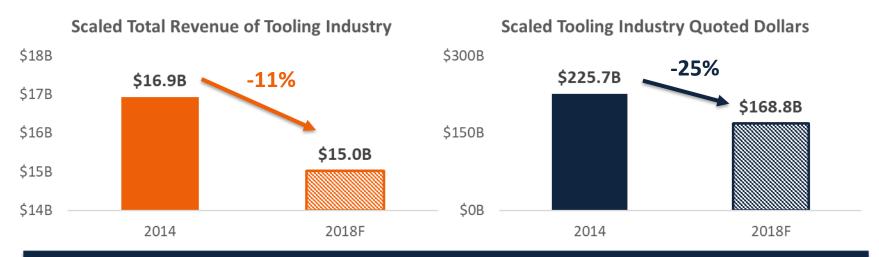


Overall tool shops are quoting more than three years ago, driven largely by mold builders. Die shops are quoting 15% less than in 2015.

Question: How much have you quoted, in dollar value, in total for January 2018 through June 2018? What was the total dollar amount your facility quoted on tools in 2015? Shop Type: Mold and Die Builders



Industry Quote Data Estimated Over \$160B



Shops greater than \$50M have the highest quote activity closely followed by shops that are \$10-20M. Shops quoting the least are those from \$20-50M.

Scaled data calculated based on survey data scaled to 500 shops

Question: How much have you quoted, in dollar value, in total for January 2018 through June 2018? What was the total dollar amount your facility quoted on tools in 2015? What is your facility's anticipated revenue for 2018? What was your facility's revenue for 2015? Shop Type: Mold and Die Builders



Quote Size for Top Customer Typically Larger



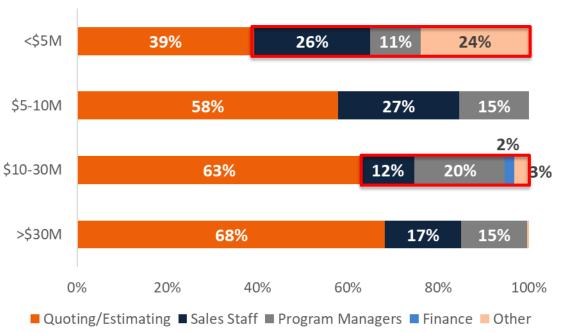
Question: How much have you quoted, in dollar value, in total for January 2018 through June 2018? What is your facility's anticipated revenue for 2018? Shop Type: Mold and Die Builders



Quoting Activity Varies by Shop Size

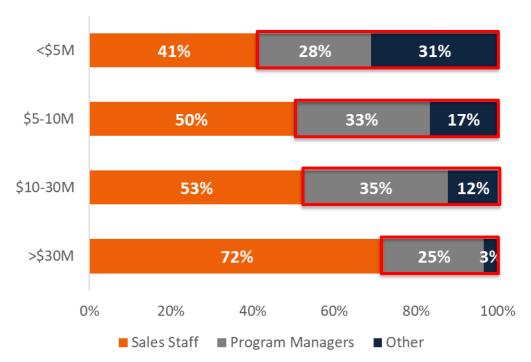
- The smallest shops have the most diversity in who quotes work while the largest shops focus on centralizing quoting within a specific department.
- Shops from \$10 to \$30M
 have greater variety, which may be attributed to owners along with a larger support staff quoting to help grow the business.

Staff Percent Quoting Activity



Question: Shop Type: How many sales, quoting and estimating employees does your facility currently employ in the following departments: Quoting/Estimating, Sales, Program Management, Finance? In your facility, what percent of quoting do the following staff complete: Quoting/Estimating, Sales Staff, Program Managers, Finance, Other? Shop Type: Mold and Die Builders

Revenue Generation Distributed by Employees



Employee Sales Revenue Activity

- As shops grow in size, they depend upon their sales staff to generate more revenue than any other department.
- However, a quarter or more of sales is generated by staff members other than sales, no matter the size of the shop.

Question: What percent of sales revenue is generated by each group: Sales Staff, Program Managers, Other? Shop Type: Mold and Die Builders



Revenue Per Sales/Quoting Employees

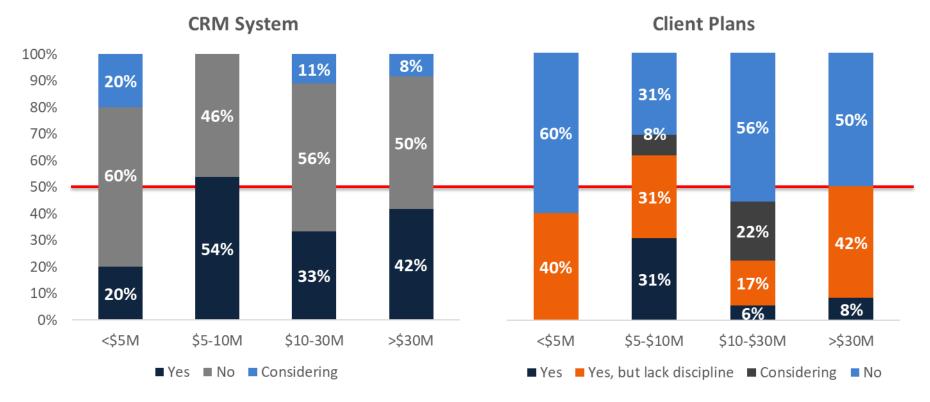
Revenue Per Employee



Question: What is your facility's anticipated revenue for calendar year 2018? How many sales, quoting and estimating employees does your facility currently employ in the following departments: Sales, Quoting/Estimating, Program Management, Finance? Shop Type: Mold and Die Builders



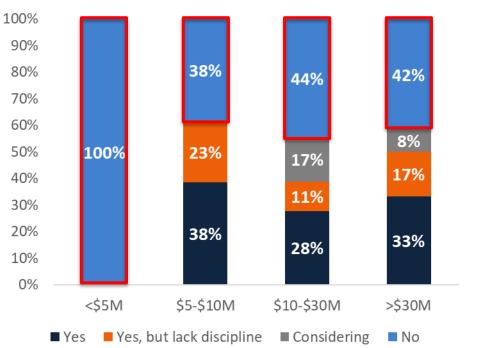
Use of CRM Systems and Client Plans



Question: Does your facility have a CRM software? Does your facility use formal client plans? Shop Type: Mold and Die Builders



Small Shops Do Not Leverage Customer Filters



Formal Customer Filter

% Respondents **Filter Criteria** with a Filter Part/Commodity – Size, 29% Complexity, etc. Strategic or Historic 24% Customer Location 14% Size of Opportunity 13% Finance – Payment 10% Terms, Security Other (timing, historic 10% performance, margins)

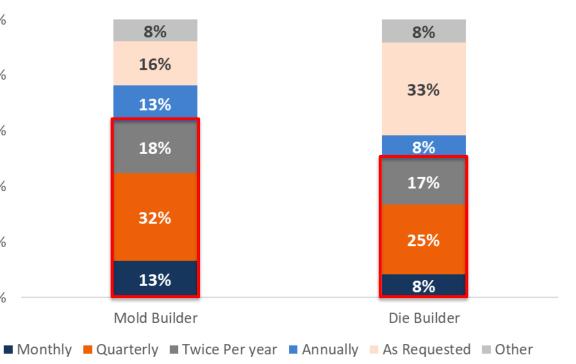
Question: Do you have a formal customer filter to evaluate the fit of the customer or project to your organization? Shop Type: Mold and Die Builders



Frequency of Customer Visits

- Overall shops have limited use of CRM
 systems, client plans and client filters.
- Without these tools
 customer visits to
 understand future needs
 are critical.
- Mold builders do a better job staying in front of their customers.

Customer Visit Frequency



Question: How often do you visit your key customers for strategic visits? Shop Type: Mold and Die Builders

0%



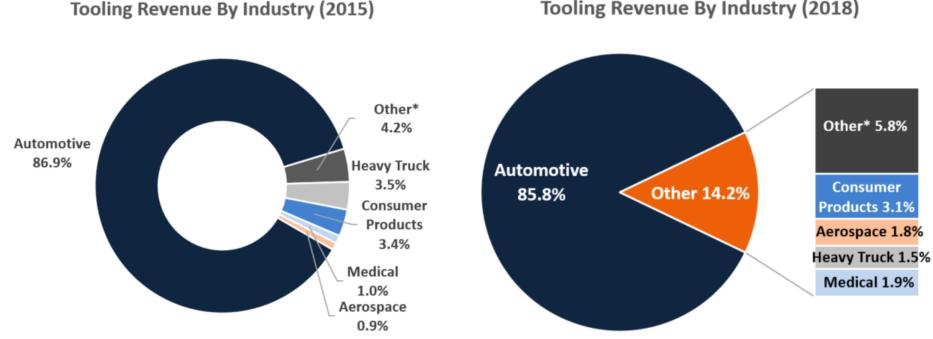




Q3 THEME: CUSTOMER DYNAMICS

OESA Tooling Barometer – September 2018

Automotive Dominates Tooling Revenue



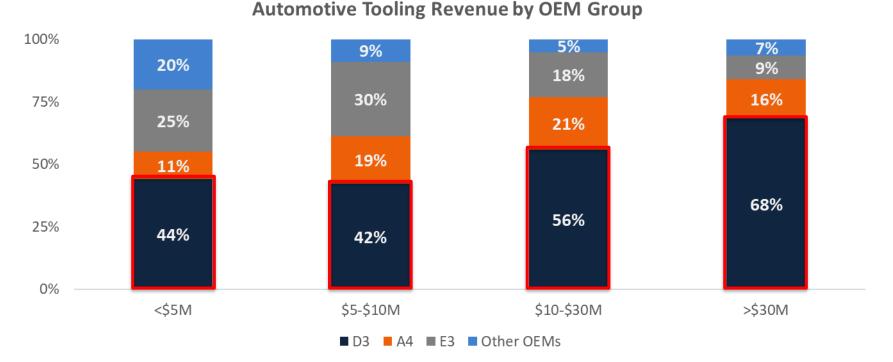
Tooling Revenue By Industry (2018)

*Other Contains – Appliance, Construction, Oil and Gas, Powersports, and Telecom/Electronics

Question: Please allocate your facility's approximate revenue, as percentages, for January 2018 through June 2018 into the industries below: Aerospace, Appliance, Automotive, Construction, Consumer Products, Defense, Heavy Truck, Medical, Oil and Gas, Powersports, Telecom/electronics, Other. Shop Type: Mold and Die Builders



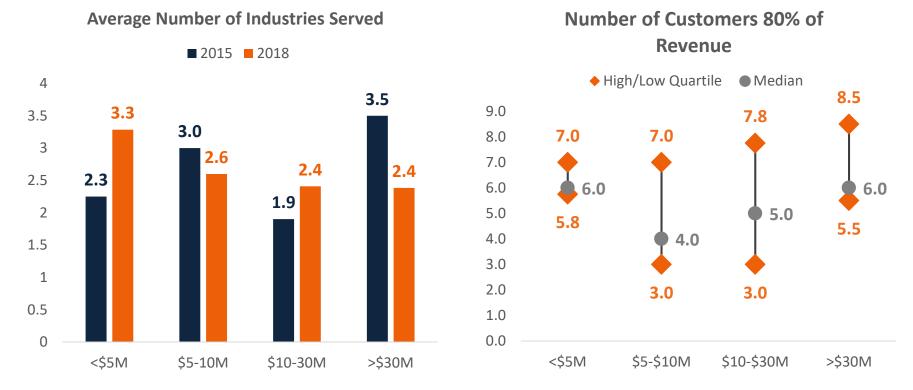
D3 Dominates NA Automotive Tooling Revenue



Question: If you listed automotive as one of your industries, please outline below your approximate revenue (direct and indirect), as percentages, for each OEM grouping. Shop Type: Mold and Die Builders



Majority of Shops Less Diverse Than in 2015



Question: Please allocate your facility's approximate revenue, as percentages, for January 2018 through June 2018 into the industries below: Aerospace, Appliance, Automotive, Construction, Consumer Products, Defense, Heavy Truck, Medical, Oil and Gas, Powersports, Telecom/electronics, Other. Shop Type: Mold and Die Builders



OEMs Continue to Create Challenges for Shops

| OEM | Ranking | Completeness of Data | Timeliness of Releases | Part Complexity | Compressed Timing | Timely Payment |
|---------|---------|-------------------------|---------------------------|--------------------|----------------------|-------------------|
| Honda | 2.70 | 3.3 | 2.3 | 2.3 | 2.8 | 2.8 |
| Toyota | 2.66 | 2.9 | 2.9 | 2.6 | 2.6 | 2.3 |
| FCA | 2.42 | 3.2 | 2.5 | 2.2 | 2.2 | 2.0 |
| Average | 2.42 | 3.15 | 2.43 | 2.06 | 2.35 | 2.11 |
| Ford | 2.38 | 2.9 | 2.5 | 2.1 | 2.4 | 2.0 |
| GM | 2.38 | 3.1 | 2.5 | 2.2 | 2.3 | 1.8 |
| Nissan | 2.32 | 2.8 | 2.6 | 2.0 | 2.2 | 2.0 |
| VW | 2.26 | 3.7 | 2.3 | 1.3 | 2.0 | 2.0 |
| BMW | 2.24 | 3.3 | 1.8 | 1.8 | 2.3 | 2.0 |
| | | | | | Key: | <2.8 |

5 Point Scale: 5 = Above Average, 4 = Slightly Above Average, 3 = Average, 2 = Slightly Below Average, 1 = Below Average

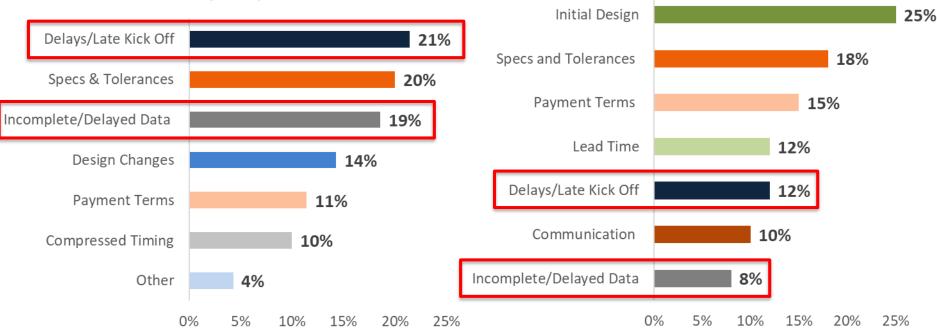
Question: Who are your top 5 largest end use customers? Please rank your top 5 customers on the following categories? Shop Type: Mold and Die Builders



OEM Data Issues and Delays Prominent Issue

OEM Cost and Complexity Drivers (2018)

OEM Cost and Complexity Drivers (2015)



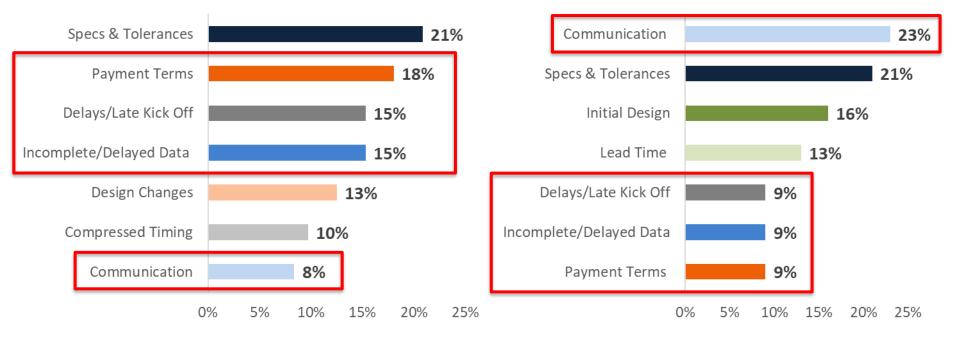
Question: What are the top 3 drivers of unnecessary cost or complexity from your OEMs? Shop Type: Mold and Die Builders



Tier Complexity Issues Have Shifted

Tier 1 Cost and Complexity Drivers (2018)

Tier 1 Cost and Complexity Drivers (2015)



Question: What are the top 3 drivers of unnecessary cost and complexity from your top customers? Shop Type: Mold and Die Builders



Summary

- Overall the first eight months of 2018 have been slower than expected; new work will kick off in Q4 but manufacturing will take place in 2019.
- Sentiment decreased quarter over quarter, due to flat utilization, increased work on hold, low on-time payments and uncertainty due to the political environment.
- The impact of tariffs on the tooling industry varies slightly based on business model and country, however, it is clear that tariffs are having a large impact on the industry.
- Revenue growth is flat but quote activity in 2018 is picking up.
- Very few shops are leveraging tools such as client plans and customer filters to more strategically quote and generate sales.
- OEMs continue to create challenges for tool suppliers with late releases, incomplete data, more complex product that is difficult to build and constant pressure on price.



Harbour Results Partners

























Thank you for the opportunity

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